

## WELCOME TO CLARIDGE'S

Claridge's began life in 1812 as two terraced houses on Brook Street run by James Mivart. In 1854 these were sold to William and Marianne Claridge who were already running a small hotel on Brook Street and envisaged joining them together. A visit from Empress Eugénie of France and Queen Victoria in 1860 sealed the hotel's success.

The tradition of royal visits continues to this day and over its long and illustrious history, Claridge's has played host to the most distinguished figures of every generation. Favoured by locals and international travellers alike, Claridge's is truly an art deco icon in the heart of Mayfair.

Within these pages you will find information about services we provide but if there is anything further you may require, please do not hesitate to ask.

We do hope you will enjoy your time in London with us.

## General Information

### **The Operator**

For any queries, day and night, your first point of call is our Operator. Please dial 0 to reach them.

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### **WiFi**

To access our complimentary WiFi service, please choose Claridge's from the list of networks on your device and select connect when prompted.

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### **Check-out time**

To allow our Housekeepers time to prepare for the next guest, we kindly ask that you vacate your accommodation no later than 12 noon.

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### **Privacy**

For privacy and discretion, please note that we will not disturb you for Room Service delivery or Housekeeping service whilst the privacy button is activated.

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### **In-room safe**

Your in-room safe is found in the wardrobe where you will also find user instructions. Larger safety deposit boxes are available at Reception. Kindly remember to empty the safe upon departure.

## Hotel Services

### Wake-up calls

Call the Operator by dialling 0 and we will give you a wake-up call at any time you wish.

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### Forgot to pack something?

As Claridge's is conveniently located in the heart of Mayfair, we can always run out and purchase anything you may have forgotten, call the Operator by dialling 0.

We also have some items in-house such as nail polish remover, hairspray, shaving kits, tooth brushes and tooth paste.

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### Private car

Enjoy the convenience of having a chauffeur either to explore the area, near and far, or to take you to a meeting or dinner.

Let us know your requirements and we will arrange this for you.

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### Concierge

Whether you would like recommendations or reservations, our Concierge team can be reached by dialling 40.

**Luggage & storage**

Call the Operator by dialling 0 and we will collect your luggage.

We will happily store your luggage if your onward journey is not until later in the day.

For your convenience, we will also be happy to assist if you wish to have your luggage delivered directly to your next destination.

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**Newspapers & magazines**

You can download a range of titles from our digital library at [claridges-media.com](http://claridges-media.com), or by using your device to scan the QR code below.



Upon request, we will deliver your preferred newspaper in the morning.

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**Dry-cleaning, laundry and pressing**

We have placed a laundry bag and form in your wardrobe – please complete this and press the Valet button and we will collect your garments. Your garments will be returned within four hours.

## **Housekeeping**

Call the Housekeeping team by dialling the pre-set button on your telephone if you require extra towels, cleaning service in addition to the daily cleaning, or any other housekeeping services.

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## **Business services**

The Map Room on the Ground Floor can be accessed any time for your business needs.

If you require anything to be printed, copied, scanned or sent by post, we will happily arrange this.

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## **Families**

We have a team of qualified, multilingual and highly reliable babysitters on call who will be happy to take excellent and professional care of your child/children.

Call the Housekeeping team by dialling the pre-set button on your telephone and we will assist in the selection of a babysitter according to your child/children's needs.

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## **Health Club & Spa**

Our gym and spa are located in the Art Deco Wing of the hotel. For full treatment details our spa brochures are available in your room or suite, or dial 60 to speak with the spa team who will be pleased to arrange your preferred treatment.

## Our Restaurant & Bars

### **Davies and Brook**

Davies and Brook is Daniel Humm's first London restaurant and whilst sharing some influences from his iconic New York restaurant, Eleven Madison Park, the menu reflects London's eclectic cultural scene, blending British seasonality with global inspiration.

#### Opening hours

Bar: 5pm-8.30pm  
Tues-Thurs: 5.30pm-8.30pm  
Fri & Sat lunch: 12 noon-2pm  
Fri & Sat dinner: 5.30pm-8.30pm  
Sun & Mon: Closed

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### **The Foyer & Reading Room**

An enchanting space at the heart of Claridge's for breakfast and coffee, lunch through to light suppers, cocktail hour, dinner and beyond.

Served here for over 100 years, our afternoon tea is an experience to savour. Reserve a table between 2.45pm and 5.30pm for exquisite patisserie and our signature scones, accompanied by live classical music.

#### Opening hours

Daily: 7am-11pm  
Sun & Bank Holidays: 8am-10pm

## Our Restaurant & Bars

### Claridge's Bar

Vintage champagnes meet modern classics, a place to savour Prohibition-era whiskeys, mix cocktails with conversation in the Snuggery or simply soak up David Collins' glamorous, art deco-inspired interiors.

Opening hours Mon-Sun: 12 noon-11pm

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### The Fumoir

Step through the original Lalique door panel and into the 1930s glamour of The Fumoir. Serving perfectly chilled champagne and expertly mixed cocktails, this hideout is worth making time for.

Opening hours Mon-Weds: 3pm-11pm  
Thurs-Sun: 12 noon-11pm

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### The Painter's Room

Follow the monochrome corridor down to The Painter's Room, and you'll discover an intimate, art deco hideaway. Where boutique cocktails reflect the creative spirit of Provence and Italy, and light bites showcase seasonal flavours.

Gently reflecting the light from the rose-framed skylight, the striking centrepiece is an intricate stained-glass mirror, created by London-based artist Annie Morris.

Opening hours Daily: 4pm-11pm

## Health & Safety

### **Doctor**

Your wellbeing is important to us. Should you have a medical emergency, we can call our house doctor to pay you a visit.

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### **Smoking areas**

Smoking is not allowed inside Claridge's, however Claridge's Bar and Davies and Brook both have terraces where you would be welcome to smoke should you wish.

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### **Fire escapes**

For your personal safety, please make yourself familiar with your nearest emergency exit by studying the floor plan on the inside of the door to your accommodation.

To keep our guests safe we perform a fire drill on Monday at 12 noon. Should you hear the fire alarm and have not been informed about a fire drill, consider it an emergency and go to your nearest emergency exit.

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### **Inventory**

All items at Claridge's have been handpicked. Certain items and furniture in the room and throughout the hotel are available for purchase, for example the Gaziano & Girling shoe horns and clothes brush. For further information, please ask at Reception.

## Our Dining Recommendations

### **Bancone**

Fashionably neutral and a pasta specialist, Bancone is the perfect pre or post-theatre spot.

39 William IV Street, Charing Cross, WC2N 4DD

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### **Gymkhana**

Contemporary Indian cuisine, served in intimate booths reminiscent of India's elite clubs.

42 Albemarle Street, Mayfair, W1S 4JH

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### **Hélène Darroze at The Connaught**

Modern French, Michelin-starred dining based on trust between chef and diner.

The Connaught, Carlos Place, Mayfair, W1K 2AL

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### **Jean-Georges at The Connaught**

Eclectic menus inspired by Jean-Georges Vongerichten's Southeast Asian flavours.

The Connaught, Carlos Place, Mayfair, W1K 2AL

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### **La Petite Maison**

This slice of the Côte d'Azur is one for those in-the-know; reservations are a must.

54 Brook's Mews, Mayfair, W1K 4EG

For further information and reservations please contact the Concierge team by dialling 40.

**Sabor**

Expect vibrant Andalucían tapas and Galicían seafood from the Michelin-starred open kitchen.

35-37 Heddon Street, Mayfair, W1B 4BR

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**Scott's**

One of London's oldest restaurants serving the best seafood; the height of sophistication.

20 Mount Street, Mayfair, W1K 2HE

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**Sumi Sushi**

Casually elegant sushi and cocktails served with chef Endo Kazutoshi's signature theatrical flair.

157 Westbourne Grove, Notting Hill, W11 2RS

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**The Guinea**

A beautifully cosy old Mayfair pub with a delightful grill restaurant at the back of the bar.

30 Bruton Place, Mayfair, W1J 6NL

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**The River Café**

A true London institution with inventive seasonal Italian cuisine and a riverside location.

Thames Wharf, Hammersmith, W6 9HA

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